

Jay R. Parrick

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<https://k0tbs.net>

Objective:

I love to solve challenging problems and provide useful insight. I truly enjoy discovering new and interesting solutions that make technology easier to use and more effective.

Education:

2020	Missouri Western University: Bachelors in Arts, English with an emphasis on Technical Communication, Cum Laude Graduate
2018	Maple Woods Community College: Associates in Arts Degree, Phi Theta Kappa Graduate
1995	Community College of the Air Force: Communication/Computer Systems Specialist
1993	Union High School, Biggsville, IL: Diploma Awarded, High School General Studies

Work History:

2021-Present	Driver, Beyond Reproach, an Amazon Freight Partner
2021-Present	IT Contract Support
2020-2021	CIO, Florida Modification Systems, LLC. Legacy Aircraft Conversions, and Phoenix Manpower Group
2019-2019	Intern, Boehringer-Ingelheim, Computer Systems Validation & Compliance
2006-2016	Smithville R-II Schools: Lead Technician (IT/Installs/Training), Webmaster
1998-2006	Waller Trucking: Independent Owner/Operator

Equipment familiarity:

Tractor trailer combination: including doubles and triples, tanker, flatbed and containers. I have current endorsements for doubles, triples and tanker. I have held the endorsement for haz-mat, but I could reacquire it if requested or required.

Multiple other equipment: including scissor lift, forklift, powered pallet jack, both ride on and walk behind.

Computer Systems familiarity:

Hardware installations:

- Server/rack mount installations. Including fiber patching, cat6, patch panel, switches, using both standard and NeatPatch installations
- Desktop, multiple form factors, from 386 to current
- Laptop/ChromeBook repair, including full mainboard, LCD screens, etc.
- Projection systems, wall mounted and drop-tile systems, speaker installation, alignment, design.
- Cable runs, cat5/6, cat3, coax, VGA, HDMI, RCA, audio etc.
- Telecom systems: NEC i-series, FreePBX, Shoretel
- Switch programming: HP, Dell, Unifi
- Router programming: incoming port assignments, DHCP reservations, VLAN etc.
- Strand Palette light board
- Firewalls: Lightspeed, Checkpoint, Unifi
- Yamaha LS-9/32 sound mixer board

Software support:

- Microsoft Windows (versions 3.11 to 11), Server versions 2012-2019
- Active Directory, including user creation, group creation, LDAP connection with Linux / Unix systems
- Microsoft Office (from first incarnation to 2019, including Office 365)
- Microsoft SCCM and MMC consoles, Active Directory, DHCP, DNS
- Linux (DEB, RPM, TGZ and LFS based systems)
- MySQL, Apache, PHP programming, debugging, and HTML/XHTML, CSS, Javascript
- Google Docs both GAFE and GAFB
- Office 365 administration and connection via AD
- Virtual host configuration using Apache, both named and IP based
- Secure website and Wordpress installations
- Miscellaneous software and hardware

Other duties:

- I train staff, one on one and large group sessions.
- I have experience with large conference presenting.
- I create training videos, handouts and online self-help.
- Currently I am also the webmaster for several LMS/CMS, LAMP / WordPress servers including many hand-coded pages and sites using custom Javascript and W3.CSS.
- I manage PM schedules, upgrade schedules, and monitor many system software alerts.
- I have installed boardroom presentation equipment and other A/V systems using equipment from Epson, Kramer, Bose, Crestron, and many more.
- Often I lead technical teams to fulfill various project requirements and perform vital installation of systems.
- I have created and maintained purchase order system, tardy tracking system, job recruitment board and systems to maintain FAA compliance.
- I am required to oversee departmental budgeting, and analyze system costs to company benefit, ensuring proper gain for revenue spent.

For more examples, please visit my portfolio site at <https://k0tbs.net>